

Pre-contractual Explanations



It is important that you read these pre-contractual explanations for the credit agreement with Premium Credit Ltd carefully. You should also read the pre-contract credit information provided with the credit agreement. They explain the key features of the credit agreement to help you decide whether our product is suitable for your needs and financial situation.

1 What the agreement is for You can use the credit agreement to finance the payment for different Services, such as insurance policies, school fees, professional membership fees and club fees. However we must agree each use of the credit agreement in this way. We will tell you on request whether we are willing to finance any particular Service (or any Service arranged by a particular intermediary).

2 How much does it cost? Each time that you use the credit agreement to pay for a Service we will charge you a Transaction Fee and we may charge a Facility Fee. The Transaction Fee is a percentage of the amount that you borrow to pay for that Service. We will tell you the percentage that we will apply, and the amount of the Transaction Fee, for each Service that you finance. The percentage may change for each Service that you finance.

The Facility Fee is a flat fee that is payable for each Transaction and is payable unless we tell you otherwise. If the Transaction is not for business purposes then the Facility Fee will be £0. If your Transaction is for business purposes then it will be £5 if the Transaction amount is below £1,000, £10 if the Transaction amount is between £1,000 and £5,000 and £25 if the Transaction Amount is above £5,000. We may, in some circumstances, vary the amount of the Facility Fee that you pay, but this change will not apply to any Transactions that you have already financed.

The APR for the credit agreement is This APR is variable (see your credit agreement for the assumptions that we use in calculating this figure).

3. How do I make payments? You must make your payments monthly by Direct Debit. We will tell you the amount and number of repayments each time that you finance a Transaction. If you already have an outstanding Transaction at that time, your new repayments will repay that Transaction as well.

4. The cost of your first transaction The following are the cost of your first Transaction

Deposit	<input type="text"/>	Initial Transaction Amount	<input type="text"/>
Transaction Fee Percentage	<input type="text"/>	Transaction Fee Amount	<input type="text"/>
Facility Fee Amount	<input type="text"/>	Total Amount Payable for your Initial Transaction	<input type="text"/>

5. Features of the credit agreement that you should be aware of

- If you use your agreement to pay the premium for your insurance policy then as security for your obligations under the credit agreement you assign to us the benefit of any Insurance Policy that you finance using the credit agreement. This means that we can use any money you would normally receive under those insurance policies or from the Financial Services Compensation Scheme to repay all or part of the outstanding balance under the credit agreement. We may, by varying the credit agreement, decide that you must also assign to us other Services that are financed by the credit agreement, although we shall not do this in respect of Transactions that you have already financed.
- We can, in certain circumstances, change the fees that you pay under the credit agreement and introduce new fees.
- You can only borrow up to your credit limit. We may change the limit at any time.
- We may pay a commission to any intermediary that you use, or the provider of any Service that you finance under the credit agreement.
- If you pay by a means other than Direct Debit we may charge you £2.50 except for payments made by debit card.
- If we change your monthly payment date where you (or your intermediary or service provider) request it we will charge you £5
- If we have to write to you to remind you to return your signed credit agreement we will charge you £10.
- If you miss your payments this may cancel the Services (see below).
- Unless you tell us otherwise we may communicate to you electronically using either your email address or any online portal that we set up or operate. Reducing paper is one of our green goals, so we ask that you support our environmentally friendly approach by signing your credit agreement electronically.
- If you change insurance intermediary in respect of any particular Service or Services from one with whom we have an arrangement to recover money from to one where we do not have such an arrangement with then we may, upon giving you 14 days notice, require you repay the part of the balance that relates to that Service or Services.
- The credit agreement is subject to English Law.

6. Consequences of non-payment

Failing to make a payment when it is due or if your Direct Debit Instruction is cancelled breaches the terms of the credit agreement and can have a number of consequences, which may be severe:

- We will charge you either £20 or £35 on each occasion that this happens (depending on the nature of the Transaction financed).
- It may result in termination of the credit agreement. This in turn could result in any Service financed by the credit agreement which is unpaid being cancelled, and/or you may have to immediately pay the full Outstanding Balance.
- We may take legal proceedings against you. You will be liable to pay all our reasonable costs, charges and expenses (together with legal costs) incurred by us enforcing our rights under the loan (whether these result from legal proceedings or not).
- If we are successful in any legal proceedings we will obtain a County Court judgment from the court. This is often called a CCJ and is likely to make it more difficult for you to obtain credit in the future. In some circumstances we may obtain bankruptcy, administration and other orders following judgment, this could include a charging order over your home, which could ultimately result in you losing your home.
- We may report your non-payment to credit reference agencies which will adversely affect your credit rating.

7. Right of withdrawal

You have the right to withdraw from the credit agreement before the end of 14 days beginning with the latest of the following:

- (a) the day after the day on which the credit agreement is made;
- (b) the day after the day on which you receive our terms and conditions (and any other information which we are required to give you with those terms and conditions);
- (c) the day after the day on which we notify you of the Credit Limit (if we have told you what this is in the Agreement); or
- (d) the day after the day on which we inform you the credit agreement has been executed in identical terms to a copy of the credit agreement already provided to you.

To exercise this right you must notify us by writing to us at Operations Centre, Premium Credit Limited, Premium Credit House, 60 East Street, Epsom, Surrey, KT17 1HB or by emailing customer.services@pcl.co.uk or by calling us on 0844 736 9836.

If you withdraw from the credit agreement in the period set out above then if we have not already paid the credit to any Intermediary or Service Provider then we will not do so and you need make no payment to us. If we have paid an Intermediary or a Service Provider then:

- (a) we may require the Service Provider or intermediary to repay that sum to us, in which case you must then repay the Service Provider or intermediary;
- (b) if we don't get the money back from the Service Provider or intermediary then you must pay us in full the amount of credit provided. You must do this without undue delay and no later than 30 days after telling us that you want to withdraw from the credit agreement. You can make this payment by credit or debit card over the phone by calling us on 0844 736 9836 or cheque made payable to Premium Credit Limited at Accounts Department, Premium Credit Limited, Premium Credit House, 60 East Street, Epsom, Surrey, KT17 1HB. If you make the payment inside 30 days no interest is payable; and
- (c) if we have paid for Services from more than one Service Provider then we may try to get money back from more than one Service Provider or intermediary. You must repay to them anything that we recover, and repay to us anything that we do not. You must pay us in the time and by the method set out above.

8. Get more information If you have any questions about your credit agreement, please contact either your intermediary (if any) or us at 0844 736 9836 or customer.services@pcl.co.uk

PRE-CONTRACT CREDIT INFORMATION
(Standard European Consumer Credit Information)

1. Contact details	
Creditor.	Premium Credit Limited
Address.	Premium Credit House, 60 East Street, Epsom, Surrey, KT17 1HB
Credit intermediary.	[Name of Initial Intermediary]
Address.	[Address of Intermediary].
2. Key features of the credit product	
The type of credit.	This is a running account credit agreement.
The total amount of credit. This means the amount of credit to be provided under the proposed credit agreement or the credit limit.	[[Your initial credit limit will be <£xxx.xx>]] [[We will write to tell you your Credit Limit]]. We may vary your credit limit from time to time and we will tell you if we do this.
How and when credit would be provided.	Once you and we have entered into the Agreement we will open an Account in your name with the credit limit described above. You can use this Account to pay for certain Services. When you do so we will debit the amount that you borrow from the Account, together with any charges, and credit it with any repayments that you make.
The duration of the credit agreement.	The Agreement has no fixed or minimum duration.
Repayments. Your repayments will pay off what you owe in the following order.	<p>You must make your repayments monthly on the date they are due for payment. Each time that you use the Agreement to fund the provision of a Service (a "Transaction") we will tell you in writing (or we will tell any intermediary in writing who will tell you) the amount and number of monthly repayments that you need to make to repay that Transaction (including the Transaction Fee, the Facility Fee and any other applicable fees and charges), together with the dates that those payments should be made.</p> <p>If there is a previous Transaction or a number of previous Transactions outstanding on the Account at the time of the new Transaction your new monthly repayments will also include the repayment of the outstanding Transaction or Transactions (including the Transaction Fee, the Facility Fee and any other applicable fees and charges).</p> <p>We have arrangements with some of the Service Providers, and with some of the intermediaries with whom you arrange Transactions, to recover from them money that you may owe us. If you are repaying more than one Transaction and you pay less than the amount of the instalment owing then we will allocate your repayment first to the oldest of the Transactions where we do not have such arrangements, and then to the next oldest where we do not have such arrangements, and so on, and only after the allocation to such Transactions will we then allocate your repayment to the oldest of the Transactions where we do have such arrangements, and then to the next oldest, and so on, until all the instalment is allocated.</p>
The total amount you will have to pay. This means the amount you have borrowed plus interest and other costs.	<p>In respect of your Initial Transaction, the total amount payable is <<£XXX.XX>>. This is made up of a deposit payable of £[], the Initial Transaction Amount of £[] a Transaction Fee of £[] and a Facility Fee of £[].</p> <p>If you draw the full Credit Limit of £<<XXX.XX>> immediately the total amount payable will be £[] being the sum of the deposit (if any), Credit Limit, the Transaction Fee and the Facility Fee. This total amount is based on the same assumptions as we use for calculating the APR (see below). The calculation does not take account of any change in the Transaction Fee or Facility Fee or any charges applied to your Account during the life of your Agreement with us.</p>
Security required. This is a description of the security to be provided by you in relation to the credit agreement.	<p>If the Service that you finance using the Agreement is an insurance policy then you assign to us all your rights, title and interest in and to the insurance policy and any sums payable to you (for whatever reason) under or by virtue of that insurance policy.</p> <p>We may vary the Agreement so that we also take an assignment over other Services, although this will not apply to any Transaction that you have already taken</p>

	out.												
3. Costs of the credit													
The rates of interest which apply to the credit agreement.	No interest is charged under the Agreement. For details of the Transaction Fee and Facility Fee that you must pay for each Transaction see the “Any other costs deriving from the credit agreement” section below.												
Annual Percentage Rate of Charge (APR). This is the total cost expressed as an annual percentage of the total amount of credit. The APR is there to help you compare different offers.	The APR is <<xx.x>>% (variable). This is calculated on the assumption that: (a) the Agreement remains valid for any period agreed and that the parties fulfil their obligations under the terms and by the dates specified in the Agreement; (b) the rate of the Transaction Fee and amount of the Facility Fee will remain at the same level as they are for your Initial Transaction and will be applicable for the duration of the Agreement, and that no new charges are introduced; (c) [[your credit limit is £1,200, and that it is drawn down in full]] [[the Credit Limit is drawn down immediately and in full]];; and (d) the credit is provided for a period of one year starting from the date of the initial drawdown, the capital is repaid in equal 12 monthly payments commencing one month after the date of the initial drawdown, the final payment made by you clears the balance of capital, Transaction Fees, Facility Fees and any charges, and that the Transaction Fees, Facility Fees and any charges are applied in accordance with the drawn downs and repayments of capital and as provided for in the Agreement.												
Related costs													
Charge for using a specific payment method.	We will charge £2.50 for each payment made by any method other than by Direct Debit except payment by debit card .												
Any other costs deriving from the credit agreement.	For each Transaction we will charge you: (a) A Transaction Fee equal to a percentage of the amount of that you borrow for each Transaction. We will determine the applicable percentage for each Transaction and let you know that percentage together with the amount of the Transaction Fee. The percentage that is applicable to your Initial Transaction is []%, which amounts to a Transaction Fee of £[]. (b) A Facility Fee in accordance with the following table (unless we tell you that the Facility Fee does not apply): <table border="1" data-bbox="730 1406 1476 1559"> <thead> <tr> <th>Transaction Amount</th> <th>Facility Fee where the Transaction is for business purposes</th> <th>Facility Fee where the Transaction is not for business purposes</th> </tr> </thead> <tbody> <tr> <td>Below £,1000</td> <td>£5</td> <td>£0</td> </tr> <tr> <td>£1,000-£5,000</td> <td>£10</td> <td>£0</td> </tr> <tr> <td>Above £5,000</td> <td>£25</td> <td>£0</td> </tr> </tbody> </table> The amount of the Facility Fee for your Initial Transaction is £[]. In addition we will charge you: – £5 if we change your monthly payment date where you (or your intermediary or service provider) request it; and – £10 if we have to write to you to remind you to return your signed credit agreement to us; We will also charge you all our reasonable costs, charges and expenses incurred by us enforcing our rights under the Agreement (including any legal costs arising from issuing or defending court proceedings). You must pay our reasonable fees and charges to cover the reasonable administration costs we incur in dealing with any queries or requests you make in connection with the Account (including any request by you to change a monthly	Transaction Amount	Facility Fee where the Transaction is for business purposes	Facility Fee where the Transaction is not for business purposes	Below £,1000	£5	£0	£1,000-£5,000	£10	£0	Above £5,000	£25	£0
Transaction Amount	Facility Fee where the Transaction is for business purposes	Facility Fee where the Transaction is not for business purposes											
Below £,1000	£5	£0											
£1,000-£5,000	£10	£0											
Above £5,000	£25	£0											
Conditions under which the above charges can be changed.													

	<p>payment date or for a copy of any document) unless we are not legally entitled to charge you such amounts.</p> <p>The percentage that we use to calculate the Transaction Fee, and the amount of the Transaction Fee, will differ for each Transaction. We will let you know the amount of the percentage and the amount of the Transaction Fee for each Transaction.</p> <p>We may change the amount of the Facility Fees (or any other fees or charges that are payable), and introduce new or different fees and charges at any time, to take account of the following or any changes in the following:</p> <ul style="list-style-type: none"> (a) interest rates made by the Bank of England, our funding costs or other costs in administering your Account (including the cost of processing each Transaction through the Account), our systems or our products and services; and to ensure our business is run prudently; (b) external factors, such as interest rates, stock markets, labour costs, new technologies, other innovations or changes in general economic conditions; (c) the legal or regulatory obligations which affect us; (d) the amount of remuneration (including commission) we pay to the person who provides your Services or any intermediaries for introducing you to us. (e) any increase in the risks associated with providing credit to you. <p>Any variation in the Facility Fee payable will not apply to a Transaction that has already taken place.</p>
Costs in the case of late payments.	We will charge you a Default Charge each time you miss a payment or a Direct Debit from your bank account is returned unpaid for any reason. For Recourse Transactions the Default Charge is £20.00. For Non Recourse Transactions the Default Charge is £35. No interest is payable on late payments.
Consequences of missing payments.	<p>Missing Monthly Payments may mean you incur additional charges and could have severe consequences including, for example, cancellation of Services that you have paid for under this Agreement, legal proceedings being taken against you and making it more difficult for you to obtain credit in future. We may also take account of your payment history when assessing any future application for credit with us. We may report non-payment to credit reference agencies and this may adversely affect your credit rating (which most lenders consult when assessing any borrowing application).</p> <p>If you fail to repay what is owed we may obtain a judgment from the court. This is often called a CCJ (County Court Judgment) and is likely to make it more difficult for you to obtain further credit. In some circumstances we may obtain bankruptcy, administration and other orders following judgment- this could include a charging order over your home, which could ultimately result in you losing your home.</p>
4. Other important legal aspects	
Right of withdrawal.	<p>You have the right to withdraw from the Agreement before the end of 14 days beginning with the latest of the following:</p> <ul style="list-style-type: none"> (a) the day after the day on which this Agreement is made; (b) the day after the day on which you receive our terms and conditions (and any other information which we are required to give you with those terms and conditions); (c) the day after the day on which we notify you of the Credit Limit (if we have not already told you what this is in the Agreement); or (d) the day after the day on which we inform you the Agreement has been executed in identical terms to a copy of the agreement already provided to you.
Early repayment.	You have the right to repay your credit early at any time in part or in full.
Consultation with a Credit Reference Agency.	If we decide not to proceed with your application on the basis of information from a credit reference agency we will tell you this at the same time that we tell you that we are not proceeding, and we will provide you with details of that credit reference agency.

Right to a draft credit agreement.	You have the right, upon request, to a copy of the draft Agreement free of charge, unless we are unwilling at the time of your request to proceed to the conclusion of the Agreement with you.
5. Additional information in the case of distance marketing of financial services	
(a) concerning the creditor	
Registration number.	Our consumer credit licence number is 0623577. We are a private limited company registered in England under Company Number: 2015200.
The supervisory authority.	The Office of Fair Trading of Fleetbank House, 2-6 Salisbury Square, London, EC4Y 8JX.
(b) concerning the credit agreement	
The law taken by the creditor as a basis for the establishment of relations with you before the conclusion of the credit agreement.	English law governs our pre-contractual relations.
The law applicable to the credit agreement and/or the competent court.	English law will apply to the Agreement. The relevant courts in the United Kingdom shall be the competent courts for the purposes of the Agreement.
Language to be used in connection with the credit agreement.	The contractual terms and all communications with you will be in English.
(c) concerning redress	
Access to out-of-court complaint and redress mechanism.	If you have a complaint, please write to us by email to Qualitycontrol@pcl.co.uk or by post to Quality Control, Premium Credit Ltd, Premium Credit House, 60 East Street, Epsom, Surrey, KT17 1HB We have procedures in place which will make sure we handle your complaint fairly and quickly, but if you are not satisfied with the outcome of your complaint, you can write to the Financial Ombudsman Service at South Quay Plaza, 183 Marsh Wall, London E14 9SR.